Republic of the Philippines
UNIVERSITY OF SOUTHERN MINDANAO
Kabacan, Cotabato
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BOARD OF REGENTS

AN EXCERPT FROM THE MINUTES OF THE 147th REGULAR MEETING OF THE USM GOVERNING BOARD ON 30 MARCH 2022 via ZOOM TELECONFERENCE

ADOPTION OF *AGAPAY* (USM HELP DESK SYSTEM)

Resolution No. 34
Series of 2021

Approving the adoption of the *Agapay* (USM Help Desk), an online facility whose purpose is to streamline the University's client feedback system from accepting client requests and queries to forwarding them to relevant offices for resolution.

APPROVED

X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X-X

CERTIFIED TRUE AND CORRECT:

JENNIFER E. SINCO
Board Secretary V

ATTESTED BY:

FRANCISCO GIL N. GARCIA, PhD
Vice-Chair, USM Board of Regents
SUC President IV